

## Estimate & Consultation Policy

### Estimate

- A free [estimate](#) is available for site visits made **within** the RTS Service Area.
- The free estimate includes any travel to/from the site and the first **15 minutes** of site time, which the customer may allocate and direct as they see fit.
- For site visits made **outside** of the RTS service area and/or site visits **exceeding 15** minutes, the paid consultation policy applies (see below).

### Consultation

- A paid [consultation](#) is available to individuals who desire more site time and/or more extensive professional services.
- Includes a dedicated site visit by an [ISA Certified Arborist®](#) with a relevant **4-yr university degree**.
- As needed, the consultant may also have additional credentials such as [ISA Tree Risk Assessment Qualification \(TRAQ\)](#) and/or [ASCA Tree and Plant Appraisal Qualification \(TPAQ\)](#).
- For site visits made **within** the RTS service area, the base fee for a paid consultation starts at **\$100.00**; the fee includes any travel to/from the site and the first **60 minutes** of site time.
- For site visits made **outside** of the RTS service area, the base fee for a paid consultation starts at **\$100.00**; the fee includes any travel to/from the site and the first **30 minutes** of site time.
- Once on site, any **additional site time** requested by the client may be billed at **\$100.00** per hour, rounded to the nearest 0.1 hour, at RTS' discretion.
- Upon return, any **consultative services** requiring additional off-site work requested by the client may also be billed at **\$100.00** per hour, rounded to the nearest 0.1 hour, at RTS' discretion.
- **Consultative services** may include, but are not limited to advanced [pest-pathogen diagnostics](#), [construction tree preservation plans](#), [planting decisions](#), [tree inventories](#), and/or [tree appraisals](#).

