

Estimate & Consultation Policy

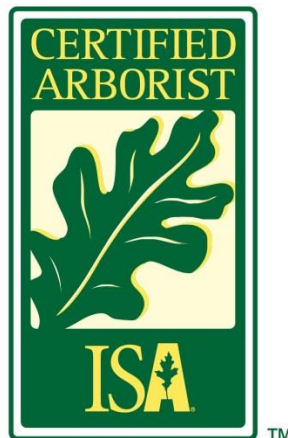
Estimate

- A free [estimate](#) is available for site visits made **within** the RTS [service area](#).
- The free estimate includes any travel to/from the site and the first 30 minutes of site time.
- For site visits made **outside** of the RTS [service area](#) and/or site visits **exceeding** 30 minutes, the paid consultation policy applies (see below).

Consultation

- A paid [consultation](#) is available to individuals who need (or desire) more extensive professional services.
- The paid consultation includes a dedicated site visit by [Royce](#) or the Plant Health Care Director, both of whom are [ISA Certified Arborists](#)[®] with relevant university degrees.
- For site visits made **within** the RTS [service area](#), the base fee for a paid consultation starts at \$100.00; the fee includes any travel to/from the site and the first 60 minutes of site time.
- For site visits made **outside** of the RTS [service area](#), the base fee for a paid consultation starts at \$100.00; the fee includes any travel to/from the site and the first 30 minutes of site time.
- Once on site, any additional site time requested by the client may be billed at \$75.00 per hour, rounded to the nearest 0.1 hour, at RTS' discretion.
- Upon return, any consultative services requiring additional off-site work requested by the client may also be billed at \$75.00 per hour, rounded to the nearest 0.1 hour, at RTS' discretion. Such services may include, but are not limited to [construction tree preservation plans](#), [tree inventories](#), and/or [tree appraisals](#).
- **Fee Credit:** Upon request, the client shall be credited back \$50.00 in consultation fees for every \$1000.00 worth of future site work RTS completes as a result of the paid consultation.

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